

# Patients as safety partners- giving it our best SHOT

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## BACKGROUND

Serious Hazards of Transfusion (SHOT) is the United Kingdom's (UK) haemovigilance scheme, collecting information on transfusion adverse reactions and events. Recommendations for avoiding harm are published in the Annual SHOT Reports

## INTRODUCTION

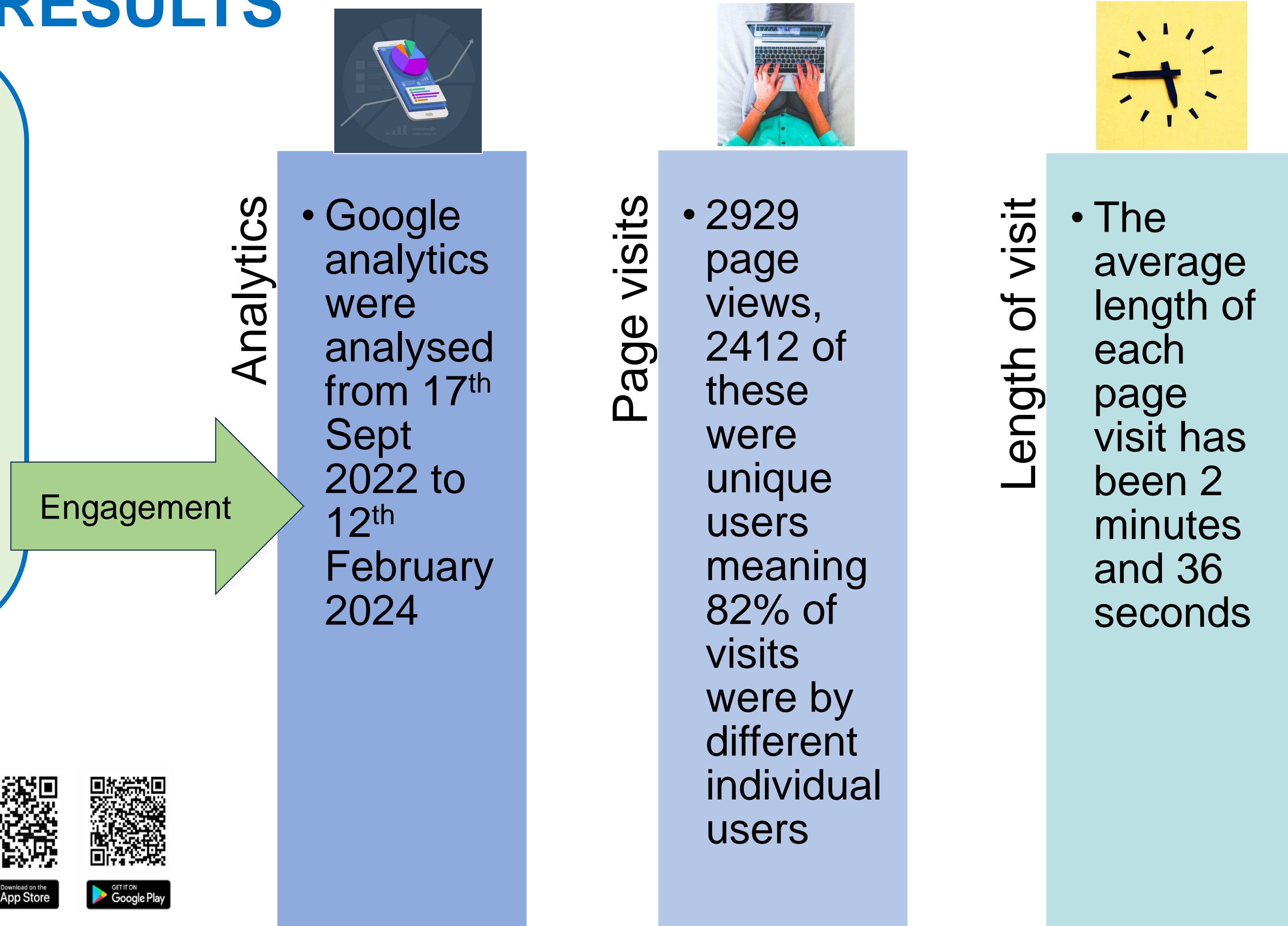
A main recommendation from the 2021 Annual SHOT Report was “**Patients as safety partners**” - staff must ensure that they involve, engage and listen to patients as partners in their own care, including transfusion support. Whilst considering implementation of the recommendation, SHOT identified that the SHOT website did not have a patient specific section. It was agreed that development of a **patient focused page** could help engage patients, donors, families and carers. It would support staff by creating a space for patient focussed resources, and those aimed at healthcare practitioners

## METHOD

The operational team and two SHOT lay representatives formed a small project group to explore development of a **patient information page**

## RESULTS

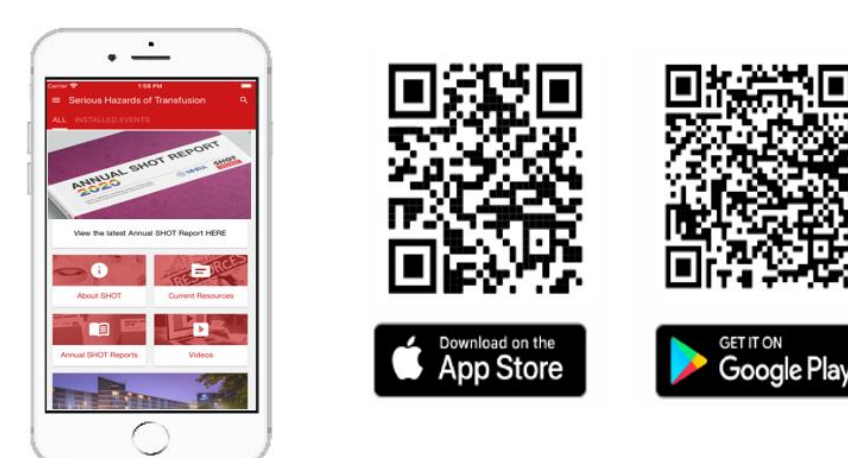
A **patient information page** was developed for the SHOT website [Patient Information - Serious Hazards of Transfusion](http://www.shotuk.org/patients/) (www.shotuk.org/patients/) and launched on World Patient Safety Day on 17 September 2022. The page contains information from various sources to help support **shared decision-making** and enhance transfusion safety. Data from Google Analytics were gathered and analysed from the launch date in September 2022 to February 2024



### Patient Information



### SHOT App



Welcome to the patient information page! Here you will find resources\* for patients, families & carers.

The patient information page can be accessed on the SHOT website and by downloading the SHOT App

## CONCLUSION

A determined and ongoing effort by SHOT to place patients at the heart of haemovigilance and transfusion safety continues. It is encouraging to see uptake and positive engagement with the page. Further aims are to continue to promote and develop the page, monitor analytics for page visits. Development of a **patient facing App**, “My Transfusion” is underway and will be launched in 2024 to provide an alternative, engaging and instant means to access key patient information. Engaging patients, their families, and carers as ‘safety partners’ helps co-create safer systems, identify, and rectify **preventable adverse events**

## SYNOPSIS

- A main recommendation from the 2021 Annual SHOT Report was “Patients as safety partners”
- A patient information page was developed and launched on World Patient Safety Day on 17 September 2022
- There have been 2929 visits to the patient information page since its launch
- A patient facing App “My Transfusion” is under development

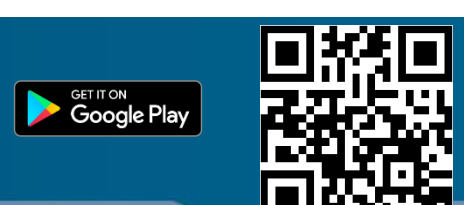


## ACKNOWLEDGEMENTS

Thank you to all SHOT reporters for your continued detailed investigations into adverse events, and to all the SHOT team and patient representatives. Safety is a team effort.

## REFERENCES

S Narayan (Ed) D Poles et al. on behalf of the Serious Hazards of Transfusion (SHOT) Steering Group. The 2021 Annual SHOT Report (Published July 2022).



Download the SHOT App now to keep up to date with SHOT resources wherever you are

