

# Encouraging laboratories to improve practice UK initiatives

**Hema Mistry, Bill Chaffe, Hedley Glencross and  
Paula HB Bolton-Maggs**

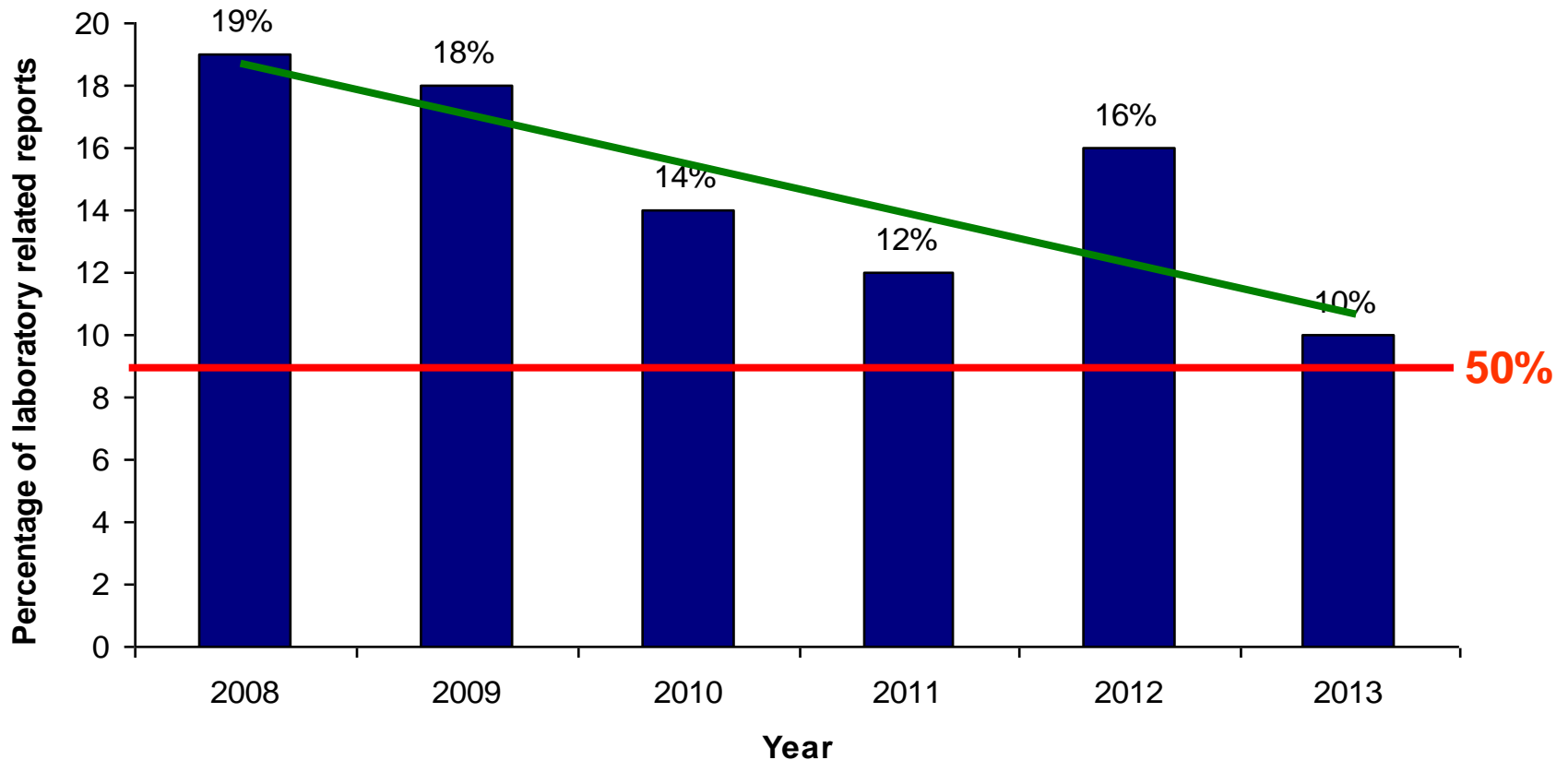
Serious Hazards of Transfusion Office, Manchester, UK, on behalf of the UK  
Transfusion Laboratory Collaborative and the SHOT Steering Group

[shot@nhsbt.nhs.uk](mailto:shot@nhsbt.nhs.uk)

# Background – UK Transfusion Laboratory Collaborative

- UKTLC was established in 2006 in response to wrong blood events reported to SHOT
- UKTLC is an IBMS-led initiative involving all major transfusion organisations within the UK
- *Recommended minimum standards for hospital transfusion laboratories:*
  - Published in 2009 following two national surveys
  - Staffing, Technology & Knowledge and Skills
  - Aim to facilitate a drop in the number of errors originating in the laboratory that are reported to SHOT (by 50% by 2012)

# Has 50% reduction in errors been achieved?



Year	2008	2009	2010	2011	2012
Total Number of reports analysed	1040	1279	1464	1799	1516
Number of Lab errors	200	230	205	217	247

# Two further national surveys to assess recommendations

- Surveys were distributed to:
  - 322 laboratories in 2011
  - 304 laboratories in 2013
- The response rate for each survey was:
  - 162/322 (50%) in 2011
  - 188/304 (62%) in 2013
- Factors possibly impacting the responses on both surveys:
  - Staff being on holidays
  - Staff being on call
  - Other activities occurring within the Hospitals  
*i.e. mergers/partnerships*

# Staffing

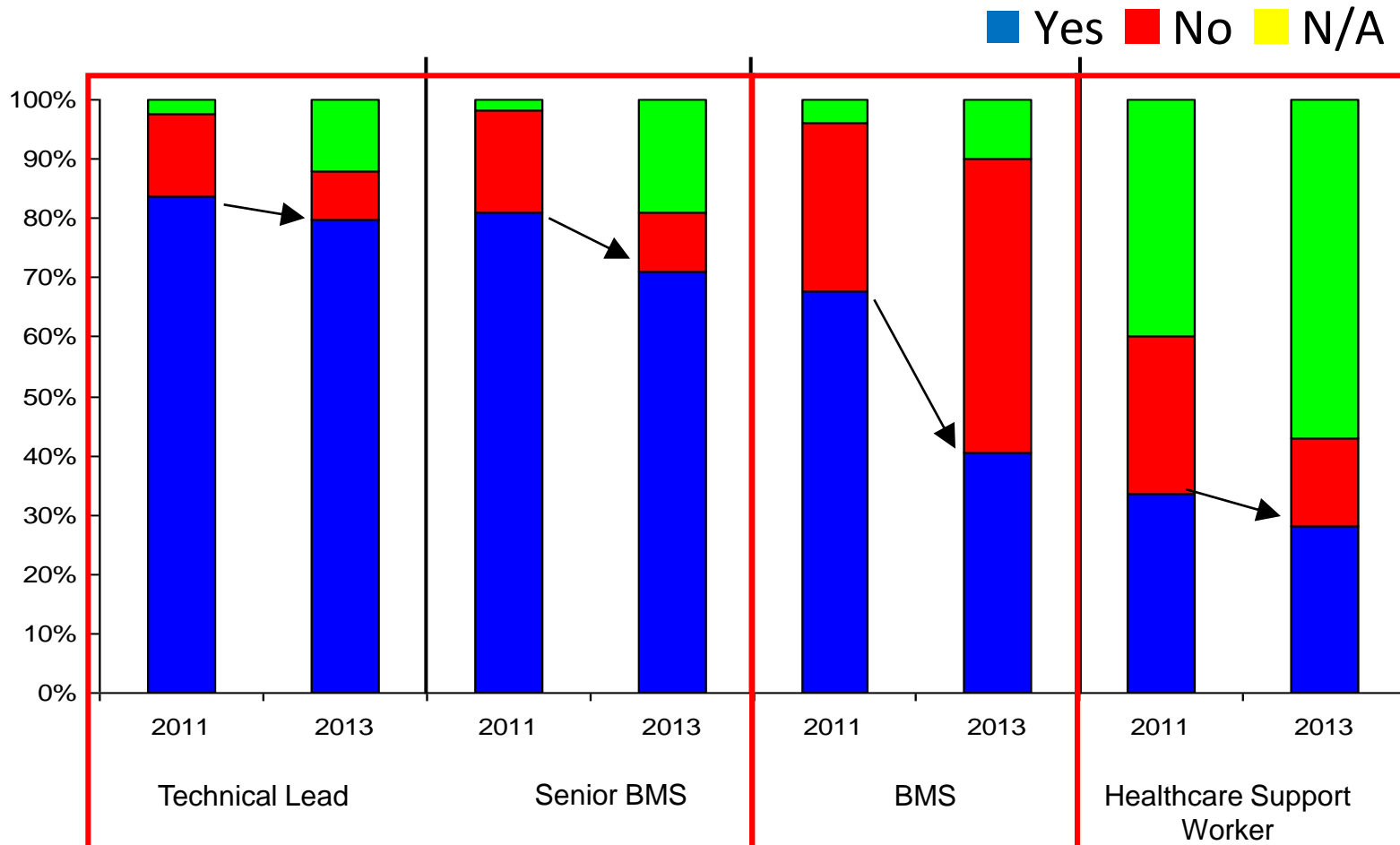
	2011	2013
Lead scientist completed survey	89% (144/162)	80% (151/188)
Not a lead scientist	10% (16/162)	16% (30/188)
Did not answer	1% (3/162)	4% (6/188)

**Almost half of those completing the survey as lead scientists did NOT meet the level of qualifications recommended by the UKTLC**

44% (63/144)	47% (71/151)
-----------------	-----------------

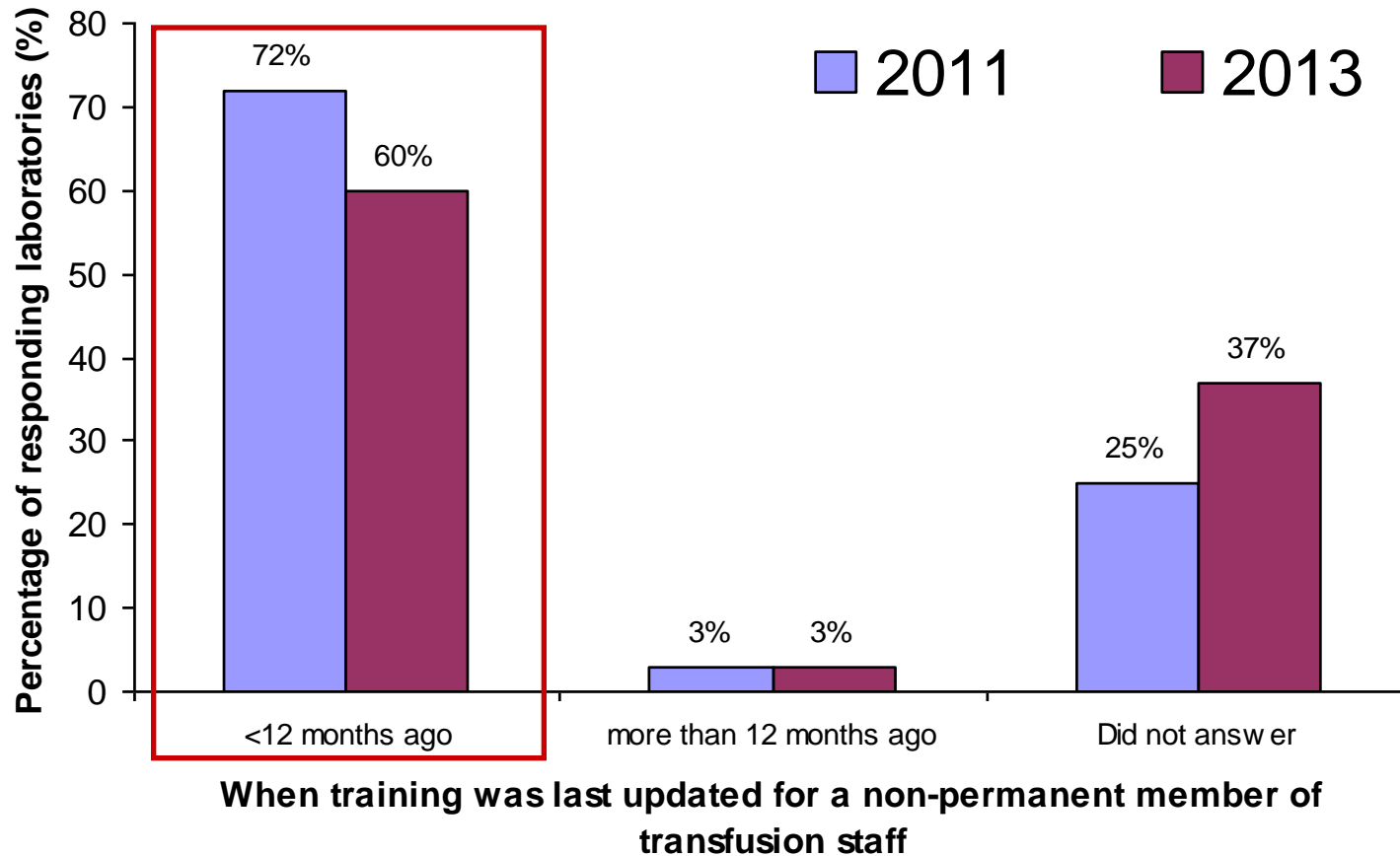
# Staffing

Proportion of staff that are based for at least 75% of their time in blood transfusion



# Knowledge and Skills

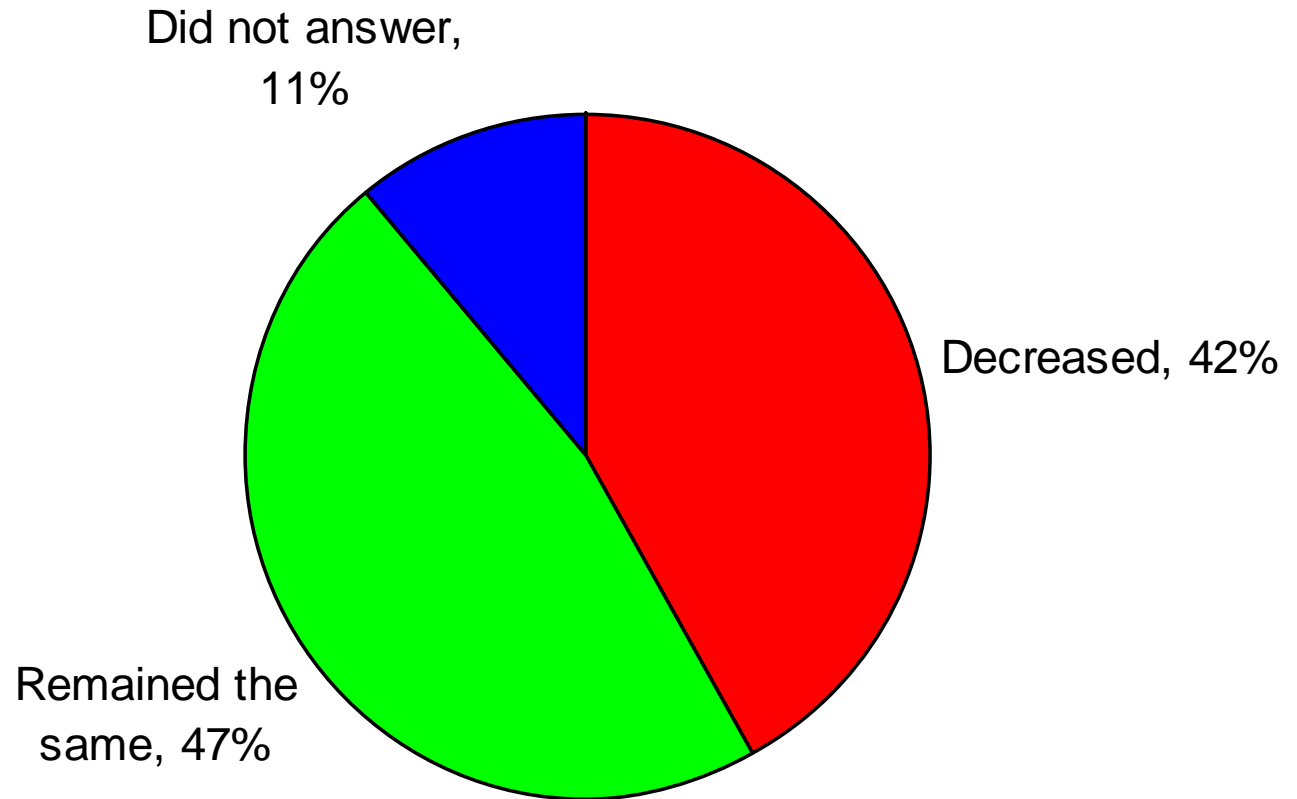
Numbers of staff with training updates completed within the last 12 months fell from 72% in 2011 to 60% in 2013



# Knowledge and Skills

**No respondents reported an increase in funding for education in 2013 and 42% reported a reduction**

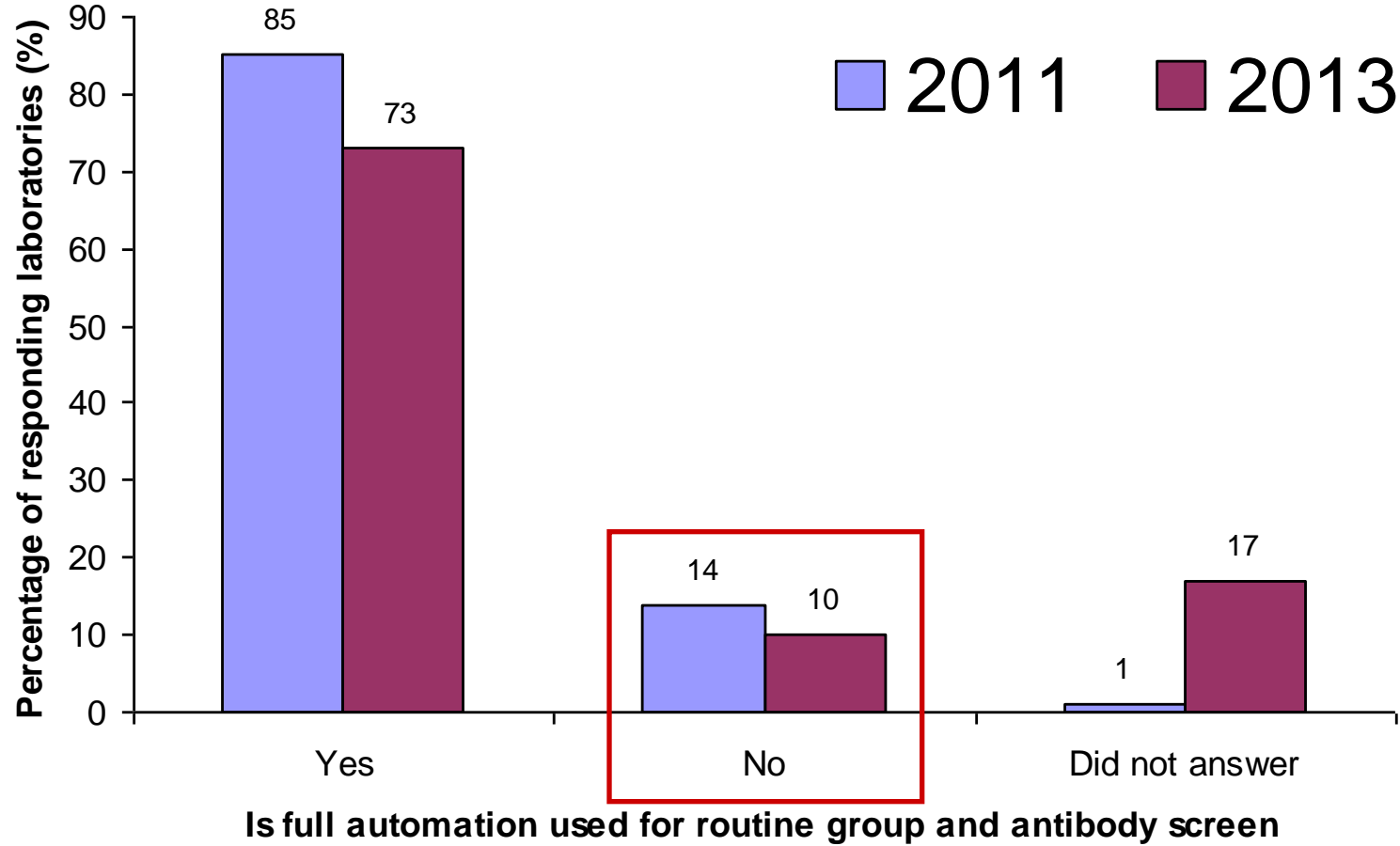
**Changes to the financial resources available to support staff education between 2011 & 2013**





# Technology

Is full automation used for routine group & antibody screen during core hours?



# Summary

## Staffing:

- **There are fewer lead scientists with appropriate transfusion qualifications**

## Finance:

- **Fewer resources available for training and education**
- **Full implementation of 24/7 automation is not yet achieved**

# Conclusion

- **50% target for reduction in laboratory errors not achieved**
- **Survey results showed that implementation of the UKTLC recommendations was incomplete**
- **The UKTLC has revised its recommendations into 'standards' to be published in 2014**
- **All UK laboratories are encouraged to comply with these standards to improve patient safety**

# Acknowledgements



- UKTLC

*(collaborators include: BBTS, IBMS, UK NEQAS, RC Path, NHSE/CMO's NBT and equivalents in Scotland, Wales and Northern Ireland)*

- Blood transfusion laboratories in the UK
- SHOT Team & Steering Group
- SHOT Operations Manager - Alison Watt



# SHOT Symposium 2014

The Lowry Theatre, Salford Quays

Manchester, UK

Wednesday 9<sup>th</sup> July - £75

e-mail [shot@nhsbt.nhs.uk](mailto:shot@nhsbt.nhs.uk)

